

SUPPLEMENTAL/BID BULLETIN NO. 2
For LBP-ICTBAC- ITB-GS-20240628-01

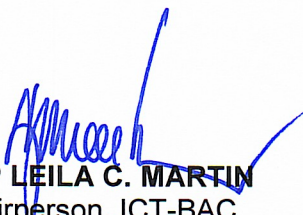
PROJECT: **Supply, Delivery, Installation and Configuration of IP Address Manager Solution with Three (3) Years Warranty and Support Services**

DATE: **04 September 2024**

This Supplemental/Bid Bulletin is issued to modify, amend and/or clarify certain items in the Bid Documents. This shall form an integral part of the Bid Documents.

Modifications, amendments and/or clarifications:

1. Response to prospective bidder/s queries/clarifications per attached Annexes H-1 to H-2.
2. Section VI. Schedule of Requirements (page 39), Section VII. Technical Specification (page 41), Checklist of the Bidding Documents (pages 66-68) and Terms of Reference (Annexes D-1 to D-3) have been revised. Copies of said revised portions of the Bidding Documents are herein attached.
3. The Bidder/s are reminded that the deadline of Bid Submission and Opening is on 11 September 2024 at 10:00 AM. **Late bids will not be accepted.**
4. The bidder/s is/are encouraged to use the Bid Securing Declaration as Bid Security.



EVP LEILA C. MARTIN
Chairperson, ICT-BAC

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RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS

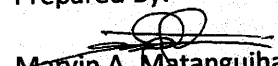
RESPONSES TO BIDDER'S QUERIES AND/OR SUGGESTIONS DATE	08/16/2024
PROJECT IDENTIFICATION NO.	LBP-ICTBAC-ITB-GS-20240628-01
PROJECT NAME	Supply, Delivery, Installation and Configuration of IP Address Manager Solution with Three (3) Years Warranty and Support Services
PROPOSER UNIT/TECHNICAL WORKING GROUP	Head Office Network Management Department

ITEM NO.	PORTION OF BIDDING DOCUMENTS	QUERIES AND /OR SUGGESTIONS	LANDBANK'S RESPONSES
56	The Bidder must have at least one (1) installed base in the Philippines of the same DDI Technology or complex technology like (Active Directory Security) in a Commercial or Universal Philippine Bank. Must submit a list of installed bases with (client name, contact person, address, telephone number and email).	We would like to inquire in this statement if other than the Commercial or Universal Philippine Bank mentioned, is any Government Financial Institution (e.i. BSP) is also acceptable in the list of qualifications. Thank you	Yes, since BSP is the regulatory body that handles all banks.
57	The Bidder must provide technical training for at least three (3) LANDBANK IT Personnel within 90 calendar days after delivery period.	We would like to inquire in this statement if the Training is Knowledge Transfer type conducted by the Certified Training Center/Instructor of the Principal/Manufacturer or is it a Module based with Exam Certification conducted by the Principal/Manufacturer. Lastly, please advise if there's a number of days and a preferred venue required by the end-user for the said training	Training should be technically in depth that will help the personnel who will handle the solution without relying h Certification is optional.
60	The bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank internal audit and external audit such as Bangko Sentral ng Pilipinas (BSP), Commission on Audit (COA) , etc.	We would like to confirm/clarify under Other Requirements - Item No. 60. Pertaining to this line item, since the said assessment involves a detailed review of the winning bidder's compliance with regulatory requirements, risk management practices, financial stability, and other relevant factors	This will be conducted on the winning bidder.


Annex H-1

		with the goal to ensure that the selected vendor meets the bank's standards and poses no undue risk to its operations. May we confirm that the Third Party/Vendor Assessment, will be conducted and only to the winning bidder after it has been declared.	
61	The winning bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank. The winning bidder must submit documents e.g. Latest Financial Statement (FS), Business Continuity Plan (BCP) that are related to the Bank, and List of Updated Technical Support Unit (include name, contact number, and email address, etc.)	We would like to confirm/clarify under Other Requirements - Item No. 61 Pertaining to this line item, may we confirm/clarify on what stage of the bidding process that the winning bidder must comply in submitting the required documents. This will help us project the timeline in the preparation of all necessary documents within the business units involved.	BCP and Technical Support Contacts should be included in the submitted bid documents by the bidder.

Prepared By:


Marvin A. Matanguihan
ITO, HONMD

Reviewed By:


Edward A. Juan
Head, NOD

Schedule of Requirements

The delivery schedule/contract period expressed as weeks/months/years stipulates hereafter a delivery/performance period which is the period within which to deliver the goods or perform the services in the project site/s.

Description	Quantity	Delivered, Weeks/Months
Supply, Delivery, Installation and Configuration of IP Address Manager Solution with Three (3) Years Warranty and Support Services	1 Lot Refer to the Bill of Quantities for the breakdown of components per attached Annex E	Delivery, Installation and Configuration Period: Within ninety (90) calendar days after receipt of Notice to Proceed
Delivery Site: Head Office Network Management Department (HONMD) LANDBANK Plaza Building 1598 M.H. del Pilar corner Dr. J. Quintos Streets, Malate, Manila Contact Person: Edward A. Juan Head, LANDBANK HONMD Contact No.: 8-522-0000 local 8477		

Conforme:

Name of Bidder

Signature Over Printed Name of
Authorized Representative

Position

Technical Specifications

Specifications	Statement of Compliance
<p>Supply, Delivery, Installation and Configuration of IP Address Manager Solution with Three (3) Years Warranty and Support Services</p> <ol style="list-style-type: none"> 1. Minimum technical specifications and other requirements per attached Revised Annexes D-1 to D-3. 2. The documentary requirements enumerated in Revised Annexes D-2 and D-3 of the Terms of Reference shall be submitted in support of the compliance of the Bid to the technical specifications and other requirements. <p>Non-submission of the above documents may result in the post-disqualification of the bidder.</p>	<p>Bidders must signify their compliance to the Technical Specifications/Terms of Reference by stating below either “Comply” or “Not Comply”</p> <p>Statements of “Comply” or “Not Comply” must be supported by evidence in a Bidders Bid and cross-referenced to that evidence. Evidence shall be in the form of manufacturer’s un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data etc., as appropriate. A statement that is not supported by evidence or is subsequently found to be contradicted by the evidence presented will render the Bid under evaluation liable for rejection. A statement either in the Bidders statement of compliance or the supporting evidence that is found to be false either during Bid evaluation, post-qualification or the execution of the Contract may be regarded as fraudulent and render the Bidder or supplier liable for prosecution subject to the applicable laws and issuances.</p> <p>Please state here either “Comply” or “Not Comply”</p>

6. The prospective bidder's computation for its Net Financial Contracting Capacity (NFCC) following the sample form (Form No. 5), or in the case of Procurement of Goods, a committed Line of Credit from a Universal or Commercial Bank in lieu of its NFCC computation.

○ **Eligibility Documents – Class “B”**

7. Duly signed valid joint venture agreement (JVA), in case the joint venture is already in existence. In the absence of a JVA, duly notarized statements from all the potential joint venture partners stating that they will enter into and abide by the provisions of the JVA in the instance that the bid is successful shall be included in the bid. Failure to enter into a joint venture in the event of a contract award shall be ground for the forfeiture of the bid security. Each partner of the joint venture shall submit its legal eligibility documents. The submission of technical and financial eligibility documents by any of the joint venture partners constitutes compliance, provided, that the partner responsible to submit the NFCC shall likewise submit the statement of all its ongoing contracts and Audited Financial Statements.
8. For foreign bidders claiming by reason of their country's extension of reciprocal rights to Filipinos, Certification from the relevant government office of their country stating that Filipinos are allowed to participate in government procurement activities for the same item or product.
9. Certification from the DTI if the Bidder claims preference as a Domestic Bidder or Domestic Entity.

○ **Technical Documents**

10. Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
11. **Revised Section VI – Schedule of Requirements with signature of bidder's authorized representative.**
12. **Revised Section VII – Specifications with response on compliance and signature of bidder's authorized representative.**
13. Duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).

Note: During the opening of the first bid envelopes (Eligibility and Technical Component), only the above documents will be checked by the BAC if they are all present using a non-discretionary “pass/fail” criterion to determine each bidder's compliance with the documents required to be submitted for eligibility and the technical requirements.

- **Other Documents to Support Compliance with Technical Specifications [must be submitted inside the first bid envelope (Eligibility and Technical Component)]**
 - 14. Terms of Reference signed in all pages by the authorized representative/s of the bidder.
 - 15. Securities and Exchange Commission (SEC) Registration as proof that bidder has at least ten (10) years of existence in the IT industry.
 - 16. Manufacturer's authorization or any equivalent document confirming that the bidder is authorized to provide the product and brand being offered and consumables supplied by the manufacturer, including any warranty obligations and after sales support as may be required (sample form - Form No.9).
 - 17. Manufacturer's Certification that the bidder is at least a Gold Partner or equivalent of a Gold Partner of the principal/manufacturer.
 - 18. Certificate of Employment, Resume/Curriculum Vitae and List of Trainings and Seminars attended (including related products) of at least two (2) local engineers knowledgeable of the proposed solution with at least five (5) years' work experience and have handled the same project/product being offered.
 - 19. Certificate of Employment, Resume/Curriculum Vitae and valid ITIL Certification of the dedicated Project Manager who is currently a regular employee of the bidder.
 - 20. List of at least one (1) installed based in the Philippines of the same DDI Technology or complex technology (e.g. Active Directory Security) in a Commercial or Universal Philippine Bank with client name, contact person, complete address, contact number and email address.
 - 21. **Business Continuity Plan that are related to Bank and List of Updated Technical Support Unit with name, contact number and email addresses.**
 - 22. Detailed Escalation Matrix including contact numbers and email addresses.
- **Post-Qualification Documents/Requirements – [The bidder may submit the following documents/requirements within five (5) calendar days after receipt of Notice of Post-Qualification]:**
 - 23. Business Tax Returns per Revenue Regulations 3-2005 (BIR No.2550 Q) VAT or Percentage Tax Returns for the last two (2) quarters filed manually or through EFPS.
 - 24. Latest Income Tax Return filed manually or through EFPS.

25. Original copy of Bid Security (if in the form of a Surety Bond, submit also a certification issued by the Insurance Commission).
26. Original copy of duly notarized Omnibus Sworn Statement (OSS) (sample form - Form No.6).
27. Duly notarized Secretary's Certificate designating the authorized signatory in the Contract Agreement if the same is other than the bidder's authorized signatory in the bidding (sample form – Form No. 7).

Financial Component (PDF File)

• ***The Financial Component shall contain documents sequentially arranged as follows:***

1. Duly filled out Bid Form signed by the Bidder's authorized representative (sample form - Form No.1).
2. Duly filled out Schedule of Prices signed by the Bidder's authorized representative (sample form - Form No.2).
3. Duly filled-out Bill of Quantities Forms signed by the Bidder's authorized representative (Annex E).

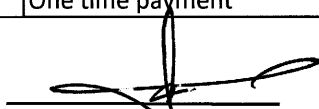
Note: The forms attached to the Bidding Documents may be reproduced or reformatted provided the information required in the original forms and other requirements like signatures, if applicable, are complied with in the submittal.

	Supply, Delivery, Installation and Configuration of IP Address Manager (IPAM) Solution including DHCP and DNS functions with 3 years warranty and support
1	The proposed solution must have the following hardware specifications:
2	CPU: Intel Xeon or equivalent
3	Storage: Must have atleast 1 x 1TB SSD disk drive.
4	Network Interface: 2 x 10/100/1000 Base-T Ethernet (LAN) port 1 x 10/100/1000 Base-T Ethernet (HA) port 1 x 10/100/1000 Base-T Ethernet (MGMT) port 1 x 10/100/1000 Base-T Ethernet (LOM) port
5	Power Supply: Must be compatible with input voltage of 100-240 Vac switchable, 50-60 Hz with an output power of 600W.
6	Form Factor: Must be 1U, 19 inch-rack mountable
7	Operating Temperature: Must operate under 5°C to 35°C temperature condition
	CENTRAL MANAGEMENT
8	The proposed management solution should provide a holistic view of all managed appliance.
9	The proposed management solution must provide easy-to-use central managed system.
10	The proposed management solution must have the capability to display graphical representation of all managed appliance.
11	The proposed management solution must be responsible for managing the software upgrades and patch distributions in a simple-click fashion.
12	The proposed management solution must support real-time database synchronization to secure and maintain data, system configuration and protocol service configuration between redundant devices.
13	The proposed management solution must serve all monitoring and related data including but not limited to status of devices, DNS and DHCP data, service logs, and administrative activities.
14	The proposed management solution must support manual and scheduled backup via TFTP, FTP, and SCP.
15	The proposed management solution should be managed via GUI by a modern supported web browser without the use of any plugins.
16	The proposed management solution must support appropriate logging functionality on itself as well as on external source like Syslog servers.
17	The proposed management solution must deploy in a hardware operating system that exposes no extraneous open ports, no general user login, no unneeded OS service, and no root access.
18	The proposed solution must provide an easy-to-use data importation tool to import DNS and DHCP data from legacy systems to the solution's appliance.
19	The proposed management solution must be capable of displaying security warning login banner.
20	The proposed management solution must be capable of displaying status of all managed appliance such as: 2.11.1 Memory Usage 2.11.2 Disk Usage 2.11.3 CPU Utilization 2.11.4 Database Usage 2.11.5 Active WebUI Users
	INTERNAL DNS, DHCP, and IPAM
21	The DNS solution must be able to support up to 67,500 Queries per second.
22	The DNS solution must support standard-based DNS Service.
23	The DNS solution must support Hidden Master Architecture.
24	The DNS solution should have the capability to be configured either authoritative or caching DNS server for internal DNS usage.


25	The DNS solution must allow adding the following types of zones: 3.5.1 Forward Mapping (Authoritative, Forward, and Stub Zones) 3.5.2 Reverse Mapping (IPv4 and IPv6)
26	The DNS solution must have the capability to automatically synchronize with other DNS servers in the cluster to enhance data reliability.
27	The DNS solution must have an option to use DNS Forwarders only instead of direct communication with the Internet root servers in case of forwarders unavailability.
28	The DNS solution must support built-in protection such as configuration of ACL (Access Control Lists) and RRL (Response Rate Limiting).
29	The DNS solution must have built-in capability to block or redirect users from accessing unnecessary sites and known malicious domain names without addition of hardware appliance.
30	The DNS solution must support RPZ (Response Policy Zone) functionality to provide policy controls for DNS lookups.
31	The DNS solution must support Microsoft AD integration for internal directory user authentication.
32	The DHCP solution must be able to support up to 400 Leases per second.
33	The DHCP solution must provide device fingerprinting ability to track and identify IP assignment to devices.
34	The DHCP solution must support creating custom DHCP options.
35	The DHCP solution must support both IPv4 and IPv6 address allocation.
36	The DHCP solution must provide utilization thresholds to monitor both available and active IP leases.
37	The DHCP solution must support DHCP filter such as MAC address filter, Options Filter, and Relay Agents-based filters.
38	The DHCP solution must be able to provide current and historical leases record by allowing the appliance to store and correlate DHCP lease information over the lifetime of a lease.
39	The IPAM solution must be flexible to allow the creation of custom fields for objects in IPAM.
40	The IPAM solution must be able to present the network topology in hierarchical or in flat view.
41	The IPAM solution should be able to seamlessly integrate with DNS and DHCP data.
42	The IPAM should provide centralized inventory reporting showing which device is assigned to which IP address within the network at any time.
43	The IPAM solution must have an IP address discovery mechanism to detect active hosts on a specified network.
44	The IPAM should provide automation which helps to eliminate IP conflicts and configuration errors.
	NETWORK DISCOVERY
45	The solution must provide on-prem discovery of all discovered network devices, including but not limited to routers, access points, firewalls, load balancers, Ethernet L2/L3 switches, etc.
46	The solution must provide operating view of Layer 2 and Layer 3 devices along with important parameters such as interfaces, networks, IP addresses, ports, VLANs, and end hosts associated with it.
47	The solution must help to reduce security and interruption risks through detection of rogue devices, errors, and unmanaged devices and networks.
48	The solution must support 'use next available port' and 'port reservation' features.
49	The solution must support Port Control and Switch-Port Management.
50	The solution must support the following discovery methods: 4.5.1. SNMP 4.5.2. SSH 4.5.3. TCP 4.5.4. ICMP 4.5.5. Port Scanning 4.5.6. NetBIOS
	Vendor Qualification
51	Securities and Exchange Commission (SEC) registration as proof that the bidder has at least ten (10) years of existence in the IT industry.

Revised Annex D-2

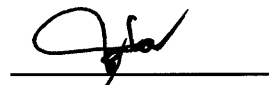
52	The service provider shall submit a certification issued by the principal/manufacturee authorizing the Contractor to sell, support and maintain the solution it is offering.
53	The service provider must be at least a Gold Partner, or the equivalent of a Gold Partner, of the principal/manufacturee.
54	The supplier must have at least two (2) local engineers knowledgeable of the proposed solution to provide support, installations, configurations and 24x7 uptime services within the warranty period. Must submit Certificate of employment and Resume/Curriculum Vitae (that the local IT support engineers has at-least 5 years work experience in handling of the product being offered or other related products, include list of trainings and seminars attended)
55	The service provider's Project Manager to be deployed should be ITIL Certified and a regular employee of the bidder. Certificate of Employment and Resume/Curriculum Vitae of the dedicated PM must be provided, showing at least two (2) years work experience as Project Manager.
56	The bidder must have at-least one (1) installed base in the Philippines of the same DDI technology or complex technology like (ActiveDirectory Security) in a Commercial or Universal Philippine Bank. Must submit a list of installed bases with (client name, contact person, address, telephone number and email).
57	The winning bidder must provide technical training for at least three (3) LANDBANK IT personnel within 90 calendar days after delivery period.
58	The winning Bidder must provide Three (3) years Warranty on Product and Services. Services must also cover any reconfiguration, integration, and relocation to different LANDBANK datacenters after successful implementation
59	The supplier must have a local helpdesk to provide 24x7 technical assistance. The winning bidder must provide detailed escalation procedure and support including contact numbers and email addresses.
60	The bidder must submit documents e.g. Business Continuity Plan (BCP) that are related to the Bank, and List of Updated Technical Support Unit (include name, contact number, and email address, etc.)
61	The winning bidder must comply with the requirements in relation to Third Party/Vendor Assessment conducted by the Bank internal audit and external audit such as Bangko Sentral ng Pilipinas (BSP), Commission on Audit (COA), etc.
DELIVERY and INSTALLATION	
62	Delivery, installation and configuration period: Must be completed within 90 calendar days after receipt of NTP.
62	<p>The supplier must submit the following requirements for payment:</p> <ul style="list-style-type: none"> -Sales Invoice/Billing Statement / Statement of Account -Delivery Receipt with printed name and signature of LANDBANK employee who received the delivery and actual date of receipt of items. <p>Payment shall be through direct credit to the supplier's deposit account with LANDBANK. The supplier is required to maintain a deposit account with LANDBANK's Cash Department or any of its Branches.</p>
63	One time payment


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